

Adjudication Requirements

Appropriate where there has been no payment or where provider is dissatisfied with level of reimbursement

Initial decision issued by a deputy commissioner after reviewing evidence

Right of review by the Commission

Appeals to Virginia Court of Appeals and Supreme Court of Virginia

Initiated by filing a request along with supporting evidence to the Commission

When filing a request with the Commission to resolve a dispute over payment for medical services rendered to an injured worker you must:

Send a copy of your submission to the Commission and all interested parties. These parties may include the insurance carrier or self-insured; the third party administrator if one has been assigned by the carrier or self-insured; the attorney for the latter parties; and the injured worker and his/her attorney.

Your submission must include: the medical bills and treatment reports which are in dispute; the actual balance you are seeking; and the dates of services.

Failure to provide copies of your submission to all interested parties and/or supporting information regarding your claim may result in rejection.

For further information on these and other requirements, please call 1-877-664-2566.

Mediation

Mediation may be requested in addition to Adjudication.

Informal, cost-effective means of alternative dispute resolution

Parties design their own solutions with the help of a Commission mediator

Parties agree to mutually satisfactory solution

Appropriate for any medical charge issue

Initiated by written request filed with Commission in letter format or using our mediation request form.